GENERAL STATEMENT OF DUTIES: Performs public safety patrol functions to enhance visitor experiences and safety throughout New Castle County Parks; enforces specific county park ordinances and issues summonses when appropriate; interacts with visitors and uniformed police officers to enhance park public safety and does related work as required.

DISTINGUISHING FEATURES OF THE CLASS: Park Public Safety Specialist positions are part-time and designed as pathway positions for current college students, ages 18-21 who are interested in becoming New Castle County Police Officers. An employee in this class performs work consisting of varied park public safety patrols and special event assignments. The primary role of a Park Public Safety Specialist is to provide visitor safety, general information, and assistance to the public. Park Public Safety Specialist will conduct high visibility patrols within New Castle County Parks and assist the Division of Police by handling non-criminal reports and enforcing park specific code violations. This is an outdoor position that requires walking, riding a bike and/or standing for up to eight-hour workdays, often in inclement weather.

EXAMPLES OF WORK: (Illustrative only)

- Works for and closely in conjunction with the Division of Police to enhance public safety in specified New Castle County Parks;
- Enforces New Castle County Park specific Code violations;
- Patrols an assigned New Castle County Park during a specific period via foot or bicycle to deter crime;
- Provides visitors general information;
- Checks doors and windows and examines premises of unoccupied buildings or residences to detect unsecured or suspicious conditions;
- Directs traffic and controls entrance and egress during special events;
- Prepares necessary reports as directed;
- Attends parades, special events and other public gatherings;
- Observes and monitors busy parking areas for visible crime, to include stolen cars, thefts from vehicles and lewd acts;
- Operates handheld police radio;
- Assists motorists whose vehicles are broken down or stranded;
- Promotes an ongoing attitude of dedication to excellent public service and ensures that external and internal visitors are provided with the highest quality of service;
- Operates a personal computer and other related equipment in the course of the work.
REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES: Good social and general intelligence; good powers of observation and memory; good judgment; basic knowledge of first-aid methods; ability to and carry out oral and written instructions; ability to operate a bicycle and other issued equipment; ability to communicate courteously and effectively with the public; possess excellent moral character.

MINIMUM QUALIFICATIONS: Must be between the ages of eighteen (18) and twenty-one (21); interested in a future policing career; currently enrolled at least part-time at an accredited college or university; and possession of a high school diploma or GED.

ADDITIONAL REQUIREMENTS: Weight should be proportionate to height; successful completion of a physical evaluation, Class 1a physical examination and background investigation; Minimum uncorrected vision must not be less than 20/200 in each eye correctable to 20/20 in both eyes: Must be able to distinguish between the colors of red, green, and amber. Possession of a valid Delaware Class D driver's license or its equivalent; have reliable transportation to and from work and must be a United States citizen.

Established: 01/25/23