NEW CASTLE COUNTY GOVERNMENT

CLASS SPECIFICATION

Title: PAYROLL ASSISTANT II

GENERAL STATEMENT OF DUTIES: Performs para-professional and technical work related to the County's centralized payroll operation; performs vital functions related to the Payroll and Human Resources Information System; does related work as required.

DISTINGUISHING FEATURES OF THE CLASS: An employee in this class performs a variety of para-professional and technical tasks associated with all aspects of payroll activities for County employees. Under general supervision, this employee performs accounting functions in the preparation, processing, maintenance, verification, and reconciliation of payroll records for County personnel in the Payroll and Human Resources Information System. Work involves the exercise of judgement in the application of prescribed policies, procedures, laws, and regulations. This is a confidential position dealing with sensitive payroll-related matters. This employee is supervised by the Payroll Supervisor.

EXAMPLES OF WORK: (Illustrative only)

- Collects, analyzes, updates, and reconciles information to the payroll system on a weekly, monthly, quarterly, and annual basis;
- Supervises and instructs the daily activities of the Payroll Assistant I;
- Provides technical assistance and advice to payroll timekeepers and fiscal personnel in other departments;
- Updates and maintains various payroll tables within the Payroll and Human Resources Information System;
- Backup processor for Federal, State and Local tax payments in the absence of the Payroll Supervisor;
- Processes payroll calculations and confirmations for weekly and biweekly payrolls, and for the monthly pension payroll;
- Examines and processes various payroll deductions and adjustments for accuracy, appropriateness, and documentation;
- Oversees department-level payroll changes and updates;
- Sets up and maintains garnishments in the Payroll and Human Resources Information System;
- Reviews, audits, reconciles, and balances wages, taxes, and deductions for the County payroll;
- Serves as liaison to management, employees, and human resources relating to payroll records, leave and attendance, and similar matters;
- Assists in maintaining security for all employees, former employees and pensioners in the Payroll and Human Resources Information System;
- Assists employees with the employee self-service module in the Payroll and Human Resources Information System;
- Prepares and processes manual checks;
- Responds to requests for salary and payroll information;
- Collects, reviews, verifies, and calculates data and prepares related reports;
Title: PAYROLL ASSISTANT II

- Maintains payroll records and other related files in the Payroll and Human Resources Information System;
- Performs varied research and participates in special projects;
- Serves as a subject matter expert as it relates to the Payroll and Human Resources Information System with the testing of payroll system changes, upgrades and enhancements;
- Conducts user acceptance testing and participates in configuration and set-up within the Payroll and Human Resources Information System;
- Research problems and makes recommendations to resolve such matters;
- Works closely with the Office of Information Technology to resolve issues that arise during the payroll process;
- Answers inquiries and prepares correspondence in accordance with established procedures;
- Assists in developing new procedures and maintaining current standard operating procedures and policies to strengthen internal controls;
- Carries out federal regulations relating to taxes, garnishments, attendance and leave, and other payroll functions and ensures compliance with such regulations;
- Promotes an ongoing attitude of dedication to excellent public service and ensures that external and internal customers are provided with the highest quality of service;
- Operates a personal computer and other related equipment in the course of the work.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES: Knowledge of the principles and practices of payroll administration, payroll and tax regulations and of office management practices and procedures; demonstrated skill and proficiency in the use of the Payroll Software System payroll and human resources information system and spreadsheet programs; ability to understand and follow complex oral and written directions; ability to research, analyze and retrieve data to prepare and maintain payroll records, summaries and reports; ability to make decisions in accordance with laws, ordinances, regulations, and established policies; ability to prepare clear, concise reports; ability to communicate courteously and effectively, both verbally and in writing; ability to maintain confidentiality in all aspects of the work; ability to establish and maintain courteous and effective working relationships with management, employees, vendors and outside agencies.

MINIMUM QUALIFICATIONS At least five (5) years of experience in clerical accounting functions to include at least three (3) years in the payroll field using a Payroll and Human Resources Information System and possession of a high school diploma or GED; or an equivalent combination of education, experience or training directly related to the required knowledge, skills, and abilities.

ADDITIONAL REQUIREMENTS: Must pass a Class III County physical examination and background check.

HISTORY OF REVISIONS:
Established: 5/15/23